

Standard Claim Form

Company name (Claimant)	Claimant Claim No.	Date submitted
Address	SLC Nationwide Pro/Invoice #	Claim type ____Shortage____Damage
City, State, zip	Contact name	Phone
Email address		

Shipper	Address
Consignee	Address

# items	Description/part #	Weight	Value/Amount
Freight charges			
Total Claim Amount (USD)			

DOCUMENTS REQUIRED IN SUPPORT OF YOUR CLAIM

SHORTAGE/LOSS: <ul style="list-style-type: none"> Original invoice or certified copy showing prices. 	DAMAGE: <ul style="list-style-type: none"> Original invoice or certified copy showing prices. Repair bill or certified copy (if repaired) showing material used & labor rate per hour Additional documents, photos, statements, etc
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HOW TO FILE A CLAIM:

A claim and its supporting documentation are required to be filed within nine (9) months of delivery. SLC Nationwide, Inc or the carrier which it hired to transport the shipment cannot pay a claim unless it is filed, in writing, within the allotted nine-month period.

Here's what you will need:

1. Determine the dollar amount which accurately represents your loss. The dollar amount is typically considered the cost of goods sold, not the retail or sales value. NOTE: Because the owner of the shipment has a legal obligation to minimize the amount of a claim whenever possible, you should make every effort to repair, discount or salvage damaged goods.
2. Damaged goods must be available for carrier inspection, including perishables.
3. Complete the attached SLC Nationwide, Inc Standard Claim form.
4. Collect the following documents to support your claim:
 - a. A vendor invoice for the goods shipped, including the full price paid after any discounts or deductions.
 - b. A copy of the freight bill invoice.
 - c. A copy of the bill of lading.
 - d. Detailed repair invoices, if goods in question have been repaired.
5. Freight bill must be paid. Claims cannot be processed unless paid.
6. Send your claim and all supporting documentation to:

SLC Nationwide, Inc
161 Northwest Rd
Spencer, MA 01562
Fax 508-885-9033
Email: kathy@slcnationwide.com

HOW YOUR CLAIM WILL BE PROCESSED:

Once we receive your claim, we assign a claim number and file claim with the responsible carrier. Depending on the size of the claim, we may forward your claim directly to the carrier, and serve as a liaison between you and the carrier.

Item 300120 of the National Motor Freight Classification states...

Carriers will acknowledge claim in writing or by electronic transmission within 30 days after receipt thereof, informing the claimant of identifying number assigned thereto, and will pay, refuse payment, or make a firm compromise offer within 120 days after receipt of claim, except, that if claim cannot be disposed of within this period, carrier will at that time and at the end of each succeeding 60 day period thereafter while claim remains pending, inform the claimant in writing or electronically of the reason for failure to conclude claim. If, however, your claim isn't resolved within 30 days, you'll receive an acknowledgment with your assigned claim number, telling you that SLC Nationwide has received your claim and is working on it.